



SHERATON

Diana Majestic, Milan



Commitment to Clean

Sheraton Diana Majestic

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We take care of you

Guaranteeing our guests and employees a safe environment is a priority for us. Achieving this result is however a shared responsibility.

Help us to improve the safety of our public spaces by observing local regulations, maintaining social distancing (keeping at least 2 metres away from other guests and hotel employees) and wearing a face mask (obligatory) each time you pass through the hotel's public areas.

As part of the Marriott International family, we have implemented a series of new and improved protocols in response to the COVID-19 pandemic and in line with our already high standards of cleanliness and our commitment to supply an excellent service.

This is what you should expect during your event at the Sheraton Diana Majestic, Milan.

We appreciate your support and understanding.

EVENTS

The Green Pass has been obligatory for events, conventions and conferences, as well as inside restaurants and bars, since 6 August 2021. This document provides proof that the holder has received at least one dose of the vaccine, has recovered from the virus or has had a negative test result in the past 48 hours.

This means that **all event participants must be in possession of a Green Pass.**

The maximum number of events participants has been assessed based on the capacity of the areas identified, to reduce mass gathering and maintain the correct social distance. We have reorganised the spaces to ensure they are accessed in an orderly manner, to prevent mass gathering and make sure that there is at least 1 metre between guests, whether or not they have the Green Pass.

We would like to inform you that the feasibility of the event, and any time limits for the catering services, depend on any additional regulations in force in the month of the event.

EVENTS

- ✓ If required, a cloakroom service can be provided, with garments and personal items placed in suitable bags;
- ✓ Hand sanitising products are available for guests and staff at several points in the hotel and at the entrance of the room booked;
- ✓ Devices and equipment at the disposal of speakers, moderators and listeners are disinfected before initial use and cloths and disinfectant are provided at the speakers' positions;
- ✓ Regular cleaning and sanitising of the areas is guaranteed in any case at the end of each activity of a group of guests, with particular attention paid to areas that are frequently touched, bathrooms and common zones;
- ✓ The air indoors is renewed regularly.

Meeting tables

- ✓ Each position is provided with sanitising gel and a mask holder, as well as bottles of water and glasses, if requested;
- ✓ Pens and paper pads are available on request; the pens are sanitised.

Improvement in cleaning of public spaces

We have put in place stricter cleaning protocols, requiring that surfaces are carefully treated with hospital-grade disinfectants and that cleaning is undertaken more frequently. In particular a greater number of hand sanitiser dispensers have been placed in areas with high traffic, including bathrooms, lifts, stairs, fitness areas and meeting rooms.

Food services

Food services are provided according to the provisions of specific current guidelines. Currently, self-service buffets are not permitted, unless the food items are packaged individually. The maximum number of people at each table for lunch or dinner is currently 6.

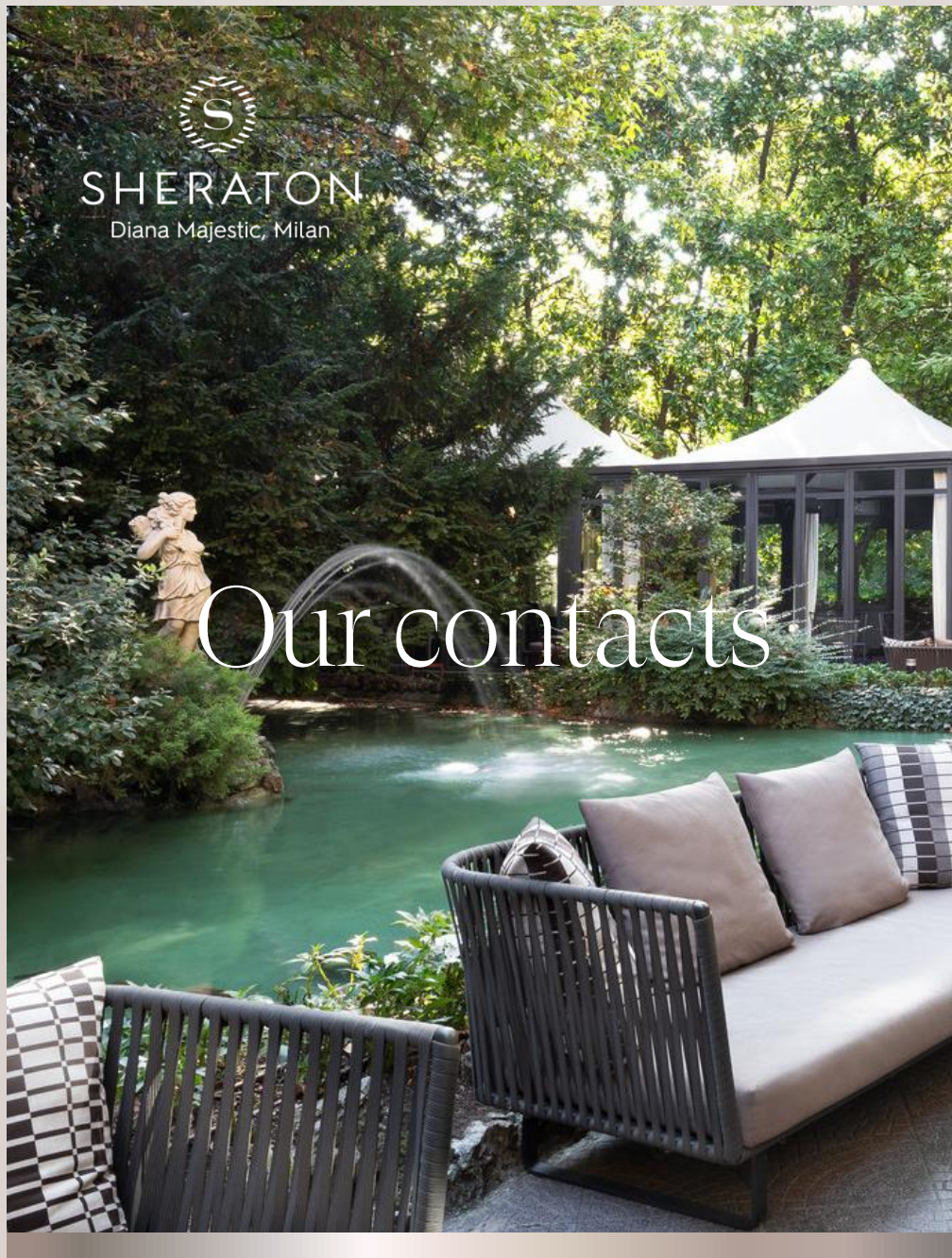
Room cleaning service

Each room is carefully cleaned and sanitised before the arrival of guests. During your stay, we will automatically clean rooms every day.

If you do not want to have your room cleaned, please inform one of our staff members, who will be happy to plan cleaning services based on your needs.

MARRIOTT BONVOY members can utilise the MARRIOTT BONVOY app to make use of the contactless options, including:

- ✓ **Mobile check-in:** using the mobile check-in and asking any questions beforehand reduces the time required to complete check-in procedures. Please note that push notifications should be enabled to receive the "Room is Ready Notification";
- ✓ **Mobile chat:** The mobile chat is available up to 48 hours before your arrival and up to 24 hours after departure;
- ✓ **Requests:** any items you need can be requested through the app.



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